Forget toy trucks! On May 23, 2010, children of all ages were invited to Southeast Medical Center to climb and explore real trucks of all shapes and sizes at the second annual “Touch A Truck” event.

Touch A Truck is a family oriented event sponsored by the Old Colony YMCA in East Bridgewater. This year, the YMCA raised over $4,000 to benefit their 2010 Strong Kids Campaign which provides financial assistance for Y memberships, childcare, before and after school care, Camp Samacket and other recreational programs.

The YMCA was joined by Compass Medical who offered a free sand-art table for the kids. “This event was great!” said Jean Caren, Site Manager for Compass Medical’s Urgent Care Center. “We were able to talk and interact with so many families from the community and had a blast!” With over 500 families in attendance, the fun and action were in no short supply. In addition to fire trucks, police cars, construction tanks and sand art by Compass, kids were able to ride ponies, get their faces painted, enjoy food and refreshments and shop for souvenirs. It was truly a “great time had by all!”

A special “Thank You” to Compass Medical’s Amanda Jenkinson, Bonnie and Bettina McClymont, Jean Caren, Judy Bates, Trisha Corcoran, Dr. Peplau and Dr. Schachter for making this event a huge success!

**Save a Life with One Small Pinch**

Collecting blood to help those in need has always been a challenge. Especially in today’s uncertain world, it is harder than ever to maintain a 5-10 day community blood supply, but the fact is that nearly 2,000 units of blood are needed each day to help those in need right here in our own community. This is why Compass Medical is gearing up with the American Red Cross to help boost our community’s blood supply. Every blood donation is an opportunity to help a brother, friend, neighbor, co-worker, or stranger in need.

Anyone 17 years of age or older, weighing 110 pounds or more and in good health may be eligible to donate blood. With help from the American Red Cross, Compass Medical’s blood drive will be held on Wednesday, August 25th in the Southeast Medical Center parking lot in East Bridgewater from 1:00pm to 6:00pm.

According to the American Red Cross, 1 pint of blood can save up to three lives. Please remember, it only takes about an hour to become a hero to someone in need.

**For more information or questions regarding donating blood, please call 1-800-GIVE-LIFE or visit www.newenglandblood.org**
Brockton Meets Easton

Compass Medical in Easton is in full swing as the first team moves in. Drs. Allard, Cunningham, King, Ou and group, recently located at 1 Pearl Street in Brockton, have officially settled into their new home and couldn’t be happier. “Everyone is very excited to be in our new location” said Teri Reed, Site Manager for Family Medicine. “It is so nice to be able to expand in a new place with all new equipment.” Moving to Easton will bring a lot of opportunity to this newly signed Compass Medical Team. “Moving to Easton allowed us to rethink some of our processes” said Reed. “For example, we have main streamed our check in and out process to make things smoother for our patients. This allows us to answer the phones in a more promptly manner, thus meeting the needs of our patients with an effortless work flow.” In addition, this new site will open the doors to a new patient population for Family Medicine. “We are very excited about the prospect of growth in Easton” said Reed. “We have left room for expansion within our own team and will already be adding a new Family Medicine Provider come July.” Dr. Michael Klein will be added to Easton’s Family Medicine circuit 1 day a week and also be taking on hours in the Urgent Care Center as well (for more information on Michael Klein, MD, visit www.compassmedical.net).

OPERATIONAL UPDATE

Family Medicine (Formally known as Brockton NW)
Family Medicine has officially moved into the new Easton site and is seeing patients. For more information, call (508) 565-7300.

Urgent Care Center
The Urgent Care Center in Easton is scheduled to open on Tuesday, July 13, 2010. The UCC will be open Monday-Friday from 8am-8pm. All Compass and Non-Compass Patients welcome. For more information, please call the Urgent Care Center in East Bridgewater at (508) 350-2100.

Radiology
The Radiology Department in Easton is scheduled to open on Tuesday, July 13, 2010 for Cat Scan, X-ray, and Ultrasound. Mammography will open August 3, 2010 pending final inspections. Please do not book any mammograms before August 2, 2010 until further notice. Any questions, please call Radiology in East Bridgewater at (508) 350-2200.

Laboratory
The Lab is due to open on July 13, 2010 along with the UCC and Radiology Departments. The lab will be open 7am -8pm.

Internal Medicine (Currently the Brockton South Office)
Internal Medicine will be moving into the new Easton site in August. Please check the website for further announcements.

Specialty Services
The Specialty Services suite in Easton will be completed sometime in August. Please check the website for further information.

Please note dates are subject to change.

Compass Movers and Shakers

Michelle Carpenter Named Director of Compliance
Congratulations to Michelle Carpenter, who recently became certified in Health Care Compliance. On April 1, 2010, she was named Director of Compliance for Compass Medical. Michelle joined Compass as a medical assistant in 1994, later becoming office manager for Dr. Edward Hassan’s Brockton office. In 2007, she was named Billing and Compliance Manager, and in 2008 received her chart auditor certification from Physician Chart Auditors, LLC.

Jessica Turcotte Named Manager of Billing Operations
Congratulations to Jessica Turcotte, who has been named Manager of Billing Operations for Compass Medical. Prior to this new role, Jessica served as Medicare Reimbursement Specialist and Patient Accounts until May 2010, when she was promoted to Accounts Receivable Supervisor. She was the recipient of the Partner in Excellence Award in February of this year, and was promoted to the position of Manager of Billing Operations on April 1, 2010.

Jessica Bierro Named Supervisor for Internal Medicine
Congratulations to Jessica Bierro who was recently named Supervisor of East Bridgewater’s Internal Medicine suite. Prior to this role, Jessica was a Medical Assistant for Dr. Hassan. According to Cheryl McCabe, Site Manager for Primary Care, Jessica was chosen for her new role because of her ability to be a team player and is a fast learner with a great attitude.

Marylelen Ford Named UCC Coordinator
Congratulations to Marylelen who was recently named UCC Unit Coordinator in East Bridgewater. Prior to working in the UCC, Marylelen was a Medical Assistant in Brockton South and transferred to the EB UCC in 2007. Because of her dedication and able leadership during the search for a department Manager, Marylelen was named Unit Coordinator of the UCC in January, 2010.

Tammy DiPietro Named Project Manager of Operations
Congratulations to Tammy DiPietro who was recently named Project Manager in the Operations Department. Before coming to the Business Office, Tammy worked as the Clinical Manager of East Bridgewater’s Primary Care site. Even before then, Tammy worked at Compass’s Abington and Whitman sites as a Medical Assistant.

Approach Internal Job Opportunities

By Troika Corcoran, HR Director

In today’s economic times we are lucky to be working for a company that continues to evolve and honors change and evolution! I believe that it is our willingness to creatively meet the needs of our patients, providers and the changing healthcare community that sets Compass Medical apart from our competitors. In the course of change and growth, new opportunities will continue to present themselves, and for our employees, these opportunities can also lead to new potential career paths. Compass Medical has a history of dedicated employees, as evidenced in this year service award recipients. Most of our long term employees have had several career changes, with our company. If you are considering internally transferring, or applying for a position outside of your department, consider some time honored tips to success that can be applied here at Compass, or anywhere, for that matter. While many job seekers looking to be considered by a new employer knows that preparation is key in order to get their foot in the door, candidates may think it is less necessary when applying for a transfer within their company. Surprising, most HR professionals feel that preparation for consideration is actually more important for the internal candidate than the external one. The company you currently work for will expect you to know more about their needs and your role in their mission when you are already employed. Prepare yourself for the application and interview process:

KNOW THE PROTOCOL:
If you decide to formally apply for a position, discuss your interest first with your manager as a best practice. Being on good terms with your current supervisor will always put you in a better position with another department. It is usually best to involve your manager from the on-set; they can be your best advocate!

KNOW THE POSITION:
Learn about the position by reading the job posting, contacting the recruiter when possible and looking at the website. You may be tempted to “casually” inquire about a position with the manager or other employees but be careful - only do so if you have openly discussed your interest with your current manager first.

KNOW YOURSELF:
Learn how to sell yourself by knowing yourself! Put yourself in the position you are applying for and be able to speak to your strengths. Understanding how you will work toward the success of the company and what attributes you bring to the table will put you ahead of the pack! Always stay positive.

Handling Rejection: If you don’t get the opportunity you tried for – fear not! If you handle rejection the right way – your future candidacy for other opportunities will only be better. Be positive and thankful for the opportunity that you may have not received as an external candidate. It is always a good idea to get feedback on your candidacy with the hiring manager and Human resources when applicable. Learning from every situation is key! Opportunities to find out why you didn’t get a job are rare when you apply for most external positions. The chance to get candid and honest feedback is one area that internal candidates will always have that most external candidates don’t. Take every opportunity you get, and learn from it!
In today’s struggling economy, it is hard to consider terms like “growth” and “advancement”. But even so, Compass Medical continues to press on and pave the way for medical progress and development. Since the beginning of 2009, Compass has experienced enormous expansion and evolution and continues to push forward today. Even in the past 11 months, Compass has hired 116 people, 13 of which have been Providers.

Leading the way for Compass Medical’s recruitment efforts is Paul Porter, Sr. Recruitment Specialist. “Compass Medical has been able to evolve and create opportunities because of our excellent leadership, motivated & competent staff, high quality & accessible healthcare services, a well constructed & executed business plan, and strong company-wide customer service” said Porter. “We have created our own significant regional advantage in regards to provider recruitment. As a result, Compass Medical will continue to expand and introduce its healthcare services into local communities, thus creating the need to employ more staff to meet the demands of its business.”

One key to Compass’s recruitment successes has been the newly implemented Applicant Tracking System, incorporated into the organization in July of 2009. “The ‘ATS’ allows us to post jobs to our website, which are then automatically networked to dozens of national, regional and niche job boards maximizing exposure” said Porter. “Job seekers are now able to review job postings, apply on-line and receive automatic email notifications confirming application submittals. Additionally, job seekers are now able to receive email alerts whenever a new job is posted to the Compass Medical website.” All on-line applications are easily reviewed, managed, retained and forwarded by the recruitment office, making the process of staff and Provider hiring virtually flawless.

QUICK RECRUITMENT STATS
Out of 116 people hired since 2009:
31% came through Employee Referrals
22% gave an Email Notification
18% searched Vertical Job Search Engines
10% replied to Job Boards

In total, Compass Medical has received over 5000 application submittals and has interviewed 362 professionals.

WHO’S WHO
For questions regarding employment benefits, perks, 401k, disability, or any other general Human Resource questions, please contact Bonnie McClymont in the HR Department at (508) 350-2139.
NEW COMPASS MEDICAL PROVIDERS

MICHAEL KLEIN, MD
Not Printed
Dr. Klein is a Brown University graduate where he earned both his Doctor of Medicine & Bachelor Degree. After completing his Family Medicine Residency at the University of North Carolina at Chapel Hill and receiving his Board Certification in Family Medicine, Dr. Klein returned to RI where he practiced Family Medicine for 7 years at Hillside Avenue Family & Community Medicine in RI. Dr. Klein has been recognized both locally and nationally for his teaching at Brown Medical School and at UNC and is currently a Clinical Assistant Professor at Brown Medical School’s Department of Family Medicine and a Fellow of the American Academy of Family Practice. Dr. Klein is scheduled to start seeing patients on July 1, 2019 in the Family Medicine suite in East Bridgewater.

ALICIA VAN INGERH, ANP
Not Printed
Alicia is a Simmons College graduate earning a Master Degree in Nursing. She is board certified in Internal Medicine. Her work experience includes patient care at Brown OB/GYN, Attleboro Medical Associates and Upham’s Corner Health Center, as well as clinical nursing at South Shore Hospital & Beth Israel Deaconess Medical Center in Boston. Alicia’s clinical interests include women’s health, cardiology, and geriatrics. Alicia is caring for patients in the Internal Medicine Suite in East Bridgewater.

VICKI LUZZA, LICSW
Not Printed
Vickie is a Boston University graduate with a Masters of Social Work Degree, as well as a graduate of Vermont College/ Norwich University with a Bachelor of Science in Human Services. She was employed for 6 years as a Behavioral Health Prior Authorization Clinician/Care Manager for the New Bedford Regional Office of Boston Medical Center HealthNet Plan. Vickie also has 8 years experience with the New Bedford office of Child & Family Services. Her positions included Program Director, Clinical Supervisor, and Clinician & Child Specialist. Vickie is scheduled to start seeing patients on July 1, 2019.

COURTNEY BROWN, NP
Not Printed
Courtney Brown is a graduate of Regis College. She has a Master of Science in Nursing with a Family Nurse Practitioner concentration. She is board certified in Family Medicine. Her work experience includes patient care at both Beth Israel Deaconess Medical Center in Boston and Brockton Neighborhood Health Center as a Nurse Practitioner. Courtney is currently seeing patients at the Urgent Care Center in East Bridgewater. She will move to the Urgent Care Center in Easton once open.

CATHY LEGER-GODEK, ANP
Not Printed
Cathy is a University of Massachusetts graduate earning a Master Degree in Nursing. She is a Board Certified Adult Nurse Practitioner. Her work experience includes patient care at PrimaCare PC in Fall River as an Adult Nurse Practitioner within both Internal Medicine and Adult Neurology. Cathy also practiced as an Adult Nurse Practitioner for the Massachusetts Correctional Facility in Framingham. Cathy has utilized her Registered Nursing skills as an Emergency Room RN at St. Anne’s Hospital, as a School Nurse for Attleboro High School, and as a Public Health Nurse for the city of Fall River. Cathy is scheduled to start seeing patients on July 26, 2018.

NEW LOCATIONS, NEW SIGNS

Compass Medical will soon be adding new signage to our new locations. Southeast Medical Center and the Business Office in East Bridgewater and our new Easton site will all be decorated with new signage projects to be installed throughout the summer.

“We’re excited about the new signage being installed this year” said Kelly Bartucca, Marketing Specialist for Compass Medical. “Hopefully these new signs will make our presence better known in the buildings and market Compass a little more on the main roads.” Signage for the Business Office is set to be installed in July. Easton and Southeast Medical Center are scheduled to be installed by September.